

# SERVICE ANIMALS

A Service Animal is any animal that is trained to help an individual with a disability.

\* Pets are NOT allowed in any DC Facility.

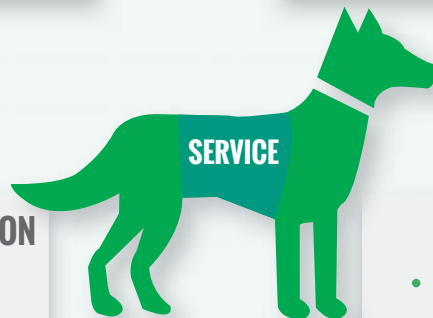
## How to interact with...

### SERVICE ANIMAL

- ✓ Check for visual indicators such as a service vest / harness
- ✓ Do not touch the animal
- ✓ Service Animals have a DC ID card held by the handler

### HANDLER / OWNER

- ✓ Ask if animal is a Service Animal
- ✓ DON'T ask the handler about their disability
- ✓ Interact with the handler not the Service Animal



### TRAINING ON INTERACTION

- Requirements of O. Reg. 191/11: INTEGRATED ACCESSIBILITY STANDARDS
- <https://www.ontario.ca/laws/regulation/110191>

### DC POLICY

- Prescription for a Service Animal
- Register Service Animal with **ASC** (student) or **Human Resources** (employee) or **Security** (guests)
- Proof of vaccinations, parasite control & spayed/neutered
- Provide certificate of training for any animal not in a cage.